

Patient Portal

Initial Login Instructions

Welcome to the new & improved patient portal! The new portal offers a cleaner design and more information available to you. After you have submitted your signed enrollment form, here are the steps for logging into your Patient Portal account for the first time.

1. You will receive an email from 'patientportal@sgcmh.org' which contains the web link to the new portal login screen, your temporary user ID, and your temporary password.
2. Make note of your temporary user ID and temporary password.
3. Click the web link found in the email.
4. Enter your temporary user ID and temporary password at the login screen.
5. Enter your new user ID, temporary password, new password, new password AGAIN, select a security question from the list, and type in your answer for that question.

Please select a new Log On User Id, Password and Security Question to activate your user.

Change Log On User Id and Password

User Id must be a minimum of 6 characters, a maximum of 40 characters, and must contain at least 0 numeric character (s).

Password must be a minimum of 7 characters, a maximum of 15 characters, and must contain at least 1 numeric character(s).

New Log On User Id

One Time Use Password

New Password

Confirm New Password

Security Question

Security Question Answer

6. Click SUBMIT
 7. You will then be asked to log out of the portal and log back in with your new user name and password.
 8. You will be presented with the SGCMH Terms & Conditions. Please read before accepting.
- Again, welcome to the new & improved SGCMH Patient Portal. If you have any further questions, please call 573-883-7745 for assistance.

Thank you!

The SGCMH Patient Portal Team